

103 Suburban Rd, Suite 101-D Knoxville, TN 37923 **865-769-0283** 117 S Charles Seivers #202 Clinton, TN 37716 1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 865-453-3892

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

## **Auditory Processing Disorder (APD) Evaluation**

865-269-4607

Your child has been scheduled for an APD evaluation. The assessment will be completed in two separate visits to this Center. Enclosed you will find forms for the child's primary caregiver to fill out. These forms should be completed <u>prior to the first appointment</u>. Should you decide to mail these documents, please copies for yourself. Please bring copies of any other evaluations your child may have had such as speech, language, or educational testing reports.

### **Preparing Your Child for the Appointment**

In order to prepare your child for the appointment, your may want to tell him/her that he/she is going to see an audiologist who is going to check to see how well he/she hears. You may want to avoid using the word "test," as this causes anxiety in some children.

### **First Appointment**

APD tests are not administered at the first visit. This is mainly an appointment at which your child's hearing will be thoroughly evaluated, and the audiologist will talk with you to determine if your child is indeed a candidate for an APD evaluation. This appointment is booked for two hours.

### **Second Appointment**

The length of this appointment will depend on your child's attention span and performance on the APD tests. Typically, the appointment is booked for two hours. Make sure your child gets plenty of rest and a healthy meal or snack prior to the evaluation so he/she is ready to work when they arrive. Please be aware that candy and soda may encourage hyperactivity, which may reduce productivity. Sometimes there may be a brief waiting period; so, it would be a good idea to bring some activities to occupy your child.

#### Medications

If your child is on medication for ADD or ADHD, it is very important that they take their medication on the day of the test. This will help him/her to attend appropriately.

### When NOT to Bring Your Child to an Appointment

If your child has an ear infection, serious sinus problem, or active illness, we CANNOT test him/her. Please call and notify this Center if you need to reschedule this appointment.

We look forward to seeing you and your child. Please do not hesitate to contact us at (865) 769 - 0283 if you have any questions.



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# **Registration Form**

Patient Name:			DOB:	Age:		
Preferred Name:						
Street Address:						
City:	State:	Zip:				
Social Security #:			Gender: □ Male □ Female			
			DOD			
Social Security # of Responsible Party/Insu	rea:		DOB:			
Address of Guarantor, if different:						
Home Phone:	Work Phone:	Cell Phone:		Carrier:		
Email Address:			Spoken Language:	English Spanish Other		
Marital Status: Single Married Separat	ed Divorced Widowed		Name of Spouse, if	applicable:		
If child, please list the name of the custodia	l parent/guardian:					
Employer: Part-Time Full-Time Retired						
Occupation:						
Emergency Contact:	Relationship to Patient:		Phone #:			
Referring Physician Name:			Phone #:			
Primary Care Physician Name:			Phone #:			
Who may we thank for referring you to Bridgewater?						
Who is financially responsible for the bill?			Phone #:			
Contact Preference:   Confidential   Do Not Call   OK to Leave Message   Email						
Would you like us to send a copy of your current and future test results and/or reports to (please check all that apply; by checking the box and listing below you are authorizing Bridgewater to communicate with these entities regarding your healthcare and treatment):						
☐ Referring Physician		□ School				
□ Primary Care Physician □ Family M			mber			
□ Other Physician □ Other						
Signature:			Date	:		
Guardian Signature (if Patient is a	minor):		Date	e:		



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# Office and Financial Policies

Thank you for choosing Bridgewater Balance and Hearing for your hearing healthcare needs. We are committed to you and your improved hearing and balance. We also want your experience with us to be a positive and productive one. To that end, we want to take this opportunity to inform our patients and their families of our payment policies. This knowledge will help you be better prepared for your appointment.

Bridgewater is a participating provider with most all insurance carriers in the area. We can assist you in determining whether or not we are a participating provider for your insurance plan. Insurance coverage is an agreement between you and your insurance carrier. We, as healthcare providers, just execute that agreement for you. As a result, it is your responsibility to determine whether or not you have out of network benefits (if Bridgewater is not a participating provider in your insurance plan) and whether or not you require prior authorization or a referral prior to services being provided or if audiology services and/or hearing aids are covered through your plan. It is important to gather this information prior to your appointment with us. Bridgewater cannot submit a claim to any insurance carrier if we do not have all required orders, referrals, or prior authorizations on file, when needed. They cannot be obtained after the service is provided. If you are unsure of your coverage specifics, please bring your member benefits handbook with you to the appointment.

Insurance carriers often do not cover, in full, all goods and services. While we will verify coverage specifics with your insurance carrier as needed, please understand that these are NOT a guarantee of coverage or payment. There may be situations where your insurance carrier does not cover the specific good or service you are requesting. Bridgewater commits to providing quality, professional hearing healthcare to all its patients, regardless of their circumstance. When required and possible, we will work to offer an item or service that is within the limits of your insurance coverage.

It is very important that you inform us within 24 hours of your appointment if you need to cancel or reschedule. While we realize that emergencies do occur, Bridgewater reserves the right to charge up to a \$125 cancellation fee for all no-show appointments or appointments canceled with less than a 24 hour notice.

We understand that sometimes you may be running late to your appointment. Unfortunately, we have patients scheduled throughout the day and may not be able to see you if you arrive more than 15 minutes after your scheduled appointment time. We will try to accommodate you if time allows. Otherwise, we will need for you come back later in the day if a later appointment is available or reschedule to another date and time.

Your co-payment will be collected at the time the diagnostic services are provided and balances will be billed after Bridgewater has obtained an explanation of benefits from your insurance. All hearing aid related charges must be paid on the date you take possession of the aid, accessory, or supply. Bridgewater accepts payment in the form of cash, checks, Visa, MasterCard, and Discover. There will be a \$30 fee for all bounced or returned checks.

It is also the policy of Bridgewater that we maintain a credit card number on file when/if a payment plan has to be arranged. This allows us to bill you for an outstanding balance that is not collected within 120 days of the date you were initially billed, while continuing to provide you with care. We will not bill any charge to your credit card without first informing you of this in writing. You then have the right to use an alternate form of payment if you so choose.

It is important that each patient accepts and meets their financial obligations to this practice. Otherwise, we will be unable to provide care to any of our patients. Bridgewater reserves the right, following 120 days of the initial invoice date, to forward all outstanding balances to either a third-party collection agency and/or small claims court. We also reserve the right to discontinue care or service to patients who have not met their financial obligations to us

I request Bridgewater Balance & Hearing submit a cl	aim to my insurance company on my behalf, for services
provided. I am aware insurance may not cover services pro	vided, and I am financially responsible for the balance.
Patient Signature:	Date:



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

### **Record Release**

I authorize Bridgewater Balance and Hearing to issue my hearing healthcare information to:

Physician(s):					
Insurance Company:					
Other(s):					
Patient Signature:	Date:				
Release of Records from Another Healthcare Provider  I authorize a release of my hearing and balance records to Bridgewater Balance and Hearing from:					
Patient Signature:	Date:				
Witness:	Date:				
Please Fax Records to:					
Knoxville Office at (865) 769-0281					
Sevierville Office at (865) 429-0719					

117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

## Please Provide a List of Your Current Medications

Medication	Dosage	Frequency	Condition (e.g., ADHD)	



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# **Patient History**

Patient's Name:	Date:			
School Name:				
Teacher's Name:				
Primary Reason for Referral:				
Why do you think your child may have an auditory pr	ocessing disorder?			
Do you want your child present in the room when the	APD test results are reviewed? □Yes □No			
Is your child right- or left-handed? Right-Handed	Left-Handed			
How many weeks was the pregnancy with this child?				
Were there any complications, illnesses, or infections	during the pregnancy or at birth? Yes No			
If yes, please explain:				
Please check if you had any of the following during the	e pregnancy with this child:			
Rubella Syphilis Herpes Cytomeg	alovirus (CMV) Toxoplasmosis Other			
Cesarean-section? Yes No Child's Birth Weig	ght: APGAR Scores:			
Did your child need oxygen at birth? Yes No	If yes, for how long?			
Did your child need phototherapy at birth? $\Box$ Yes $\Box$	No If yes, for how long?			
Was your child in the NICU? ? Yes No If yes	, for how long?			
Did your child pass his/her hearing screening in both	ears at birth? Yes No			
Has your child had his/her hearing tested by an audiologist? □Yes □No				
If yes, when? By whom?	What were the results?			
Does your child have any permanent hearing loss?	Yes No			
If yes, please explain:				
Is there a family history of hearing loss? $\Box$ Yes $\Box$ No	)			
If yes, please explain:				
Does your child have difficulty hearing when there is	background noise present? Yes No			
Has your child ever used hearing aids or any other am	plification (e.g., FM system)? Yes No			
How many ear infections has your child had at: $0 - 12$	mos 12mo-5 yrs 5 yrs – present:			
When was his/her most recent ear infection?				
Has your child ever had tubes in his/her ears?	No If yes, when?			
Has your child ever had any other ear surgery? Yes	No If yes, please explain:			



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

Please check any of the following that apply:						
Trauma to the head or ea	r	□ D	izziness or	clumsiness	Jaundice	
☐ Excessive noise exposure	e	□н	igh Fever (	over 102°F)	Meningitis	
☐ Blood Transfusion		$\Box$ A	ttention Di	fficulties	☐ Diabetes	
☐ Kidney Problems		$\Box$ H	eart Proble	ms	☐ Vision Problems	
Allergies		□ F:	☐ Frequent Runny Nose ☐ Easily Dist		Easily Distractible	
☐ Frequent Colds or Sinus	infection					
Has your child had any serious accidents or illnesses? If yes, please explain:						
Has your child been diagnos	ed with	any devel	opmental d	elays, disorders, c	or syndromes – including ADD,	
ADHD, or any learning diso	rders?	Yes	No If yes,	please explain:		
Is your child's speech and la	nguage	age-appro	priate?	Yes □No		
Is he/she enrolled in speech			_			
Is there a family history of le						
	_		-			
	If yes, please explain: What type of classroom (e.g., mainstream, special education) is your child enrolled?					
Please explain:  Has your child ever repeated a grade?   Yes   No If yes, please explain:						
Please list any special services your child is receiving at school or privately. Please give the service (e.g.,						
• •	-		•		. I rease give the service (e.g.,	
OT, PT, tutoring), frequency of services, and duration of each visit.						
How is your child doing in the following subjects? Please indicate if your child is at, below, or						
above grade level in each area.						
Subject At Below Above Comments						
Math						
Spelling						
Reading						
Reading Comprehension						
Writing						
Music						
Other Subjects						



play, and other situations

103 Suburban Rd, Suite 101-D Knoxville, TN 37923 865-769-0283

117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

Please check if your child has been evaluated by any of the following specialists:				
☐ Speech-Language Pathologist ☐ Psychologist ☐ Occupational Therapist ☐ Physical Therapist				
If yes, please explain when, by whom, and the outcome:				
Does your child have a current Individualized Education Plan (IEP)?  Yes No				
If yes, what is the primary diagnosis?				
If yes, what is the rollover date?				
If no, do they have a 540 plan?    Yes    No				
If yes, what is the primary diagnosis?				
Auditory Processing Disorder (APD) Symptoms and Subtypes				
The following checklists are drawn from a history questionnaire composed by Judith W. Paton, M.A., Audiologist, and Bonnie G. Rattner, Ed.D., Speech-Language Pathologist.  Please check all symptoms that your child exhibits.				
Tolerance/Fading Memory Type APD				
Often seems to ignore people, especially if engrossed in an activity				
Hears less well, or is less attentive or productive, in ordinarily busy surroundings				
Difficulty following a series of spoken directions				
Unusually forgetful of information previously memorized (e.g., multiplication tables, correct spellings) or of household or school routines and responsibilities, despite frequent reminders				
Decoding-Subtype APD				
Difficulty with phonics (sounding out words) approach to reading				
Confuses similar-sounding words; may learn words wrong				
Poor speller:				
Errors phonetically correct (e.g., "littul" for little)				
Errors seem random (wrong sounds, sounds or syllables are missing or added)				
Problems with speech clarity or articulation, or with grammar, now or in the past				
Integration-Type APD				
Marked difficulty reading or writing efficiently, despite knowledge of phonics				
Needs to ask many extra questions to clarify a task before starting; doesn't see the "big picture"				
Interprets words too literally, becoming confused or suffering hurt feelings				
Poor communicator – fails to explain, apologize, negotiate, and/or defend				
Speaks or writes telegraphically – omits facts or switches topic such that the audience cannot follow				
Prosodic-Type APD				
Absorbs details and facts, but missed the "big picture"; cannot prioritize or summarize information				
Insensitive to tone of voice; may misjudge a speaker's mood or be unintentionally tactless				

Problems with cause-and-effect reasoning; difficulty surmising the unspoken rules of conversation,



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# Fisher's Auditory Problems Checklist

Patient Name:		District/Buil	ding
Date:	Grade:	Observer:	Position:
Please place a checkmark befo	re each item tha	at is considered to be a co	oncern by the observer:
☐ 1. Has a history of hearing	loss		
2. Has a history of ear infec	etions		
3. Does not pay attention (l	isten) to instruc	tion 50% or more of the	time
4. Does not listen carefully	to directions –	often necessary to repeat	instructions
5. Says "Huh?" and "What	?" at least five t	imes per day.	
6. Cannot attend to auditory	y stimuli for mo	ore than a few seconds	
<ul> <li>7. Has a short attention spa</li> <li>0 - 2 minu</li> <li>8. Daydreams – attention d</li> </ul>	tes $2-5$ r		utes $\Box$ 15 – 30 minutes
☐ 9. Is easily distracted by ba	ckground sound	d(s)	
☐ 10. Has difficulty with pho	nics		
☐ 11. Experiences problems v	with sound disci	rimination	
☐ 12. Forgets what is said in a	a few minutes		
☐ 13. Does not remember sim	ple routine thir	gs from day to day	
☐ 14. Displays problems reca	lling what was	heard last week, month,	year
☐ 15. Has difficulty recalling	a sequence that	t has been heard	
☐ 16. Experiences difficulty f	following audito	ory directions	
☐ 17. Frequently misundersta	nds what is said	i	
☐ 18. Does not comprehend r	nany words – v	erbal concepts for age/gr	ade level
☐ 19. Learns poorly through t	he auditory cha	nnel	
20. Has a language problem	n (morphology,	syntax, vocabulary, phor	nology)
21. Has an articulation (pho	onology) proble	m	
22. Cannot always relate w	hat is heard to v	what is seen	
23. Lacks motivation to lea	rn		
24. Displays slow or delaye	ed response to v	erbal stimuli	
<ul> <li>25. Demonstrates below av</li> <li>Scoring: Four percent credit for</li> <li>Number of items not or</li> <li>Normative data-grade</li> </ul>	or each numbere hecked:	ed item not checked x 4 =	`,