

117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# Patient Instruction for EcochG, ABR, and VEMP Testing

The electrocochleography (EcochG), auditory brainstem response (ABR), and vestibular-evoked myogenic potentials (VEMP) tests are designed to give your physician information regarding the source of your otologic symptoms.

The EcochG test measures fluid levels within the inner ear.

The ABR evaluates the integrity of the auditory nerve up to the lower brainstem.

The VEMP assesses the vestibular nerve and part of the inner ear balance system.

The EcochG and ABR tests require that you are still and lying down with your eyes closed. The test CAN be completed if you fall asleep. An electrode will be placed on your forehead and earphones inside both ears. You will hear loud buzzing sounds alternating between your ears throughout the evaluation.

For the VEMP test, electrodes will be placed on each side of your neck and at the base of your neck. The testing is completed in several separate runs while the audiologist holds your head and neck up at an angle while you are lying down. You will hear loud thumping sounds in one ear at a time. Please notify your audiologist if you have significant neck problems prior to this assessment.

### PLEASE ALLOW AT LEAST 1.5 HOURS FOR THESE TESTS

However, if you are also having other evaluations completed (e.g., Hearing Assessment, VNG, etc.), more time may be necessary. If you have questions about your appointment beginning and ending times, please contact our office for assistance.

As a courtesy to Bridgewater, it is important your appointment is confirmed 48 hours prior. If you do not attend this appointment, you will be responsible for a \$125 no-show office visit fee.

### PRE-TEST INSTRUCTIONS

Following these instructions is imperative to an accurate and reliable test result. Failure to comply with these instructions may result in rescheduling your appointment.

- 1. Discontinue ALL medications 48 HOURS prior to your testing that you have taken LESS THAN 6 MONTHS EXCEPT those taken for your heart, blood pressure, diabetes, or seizures AFTER obtaining approval from your prescribing physician(s).
- 2. NO beverages containing alcohol for 48 HOURS prior to testing.
- 3. Do NOT consume a level of caffeine that is abnormal for you 1 DAY prior to testing.
- 4. NO tobacco use of ANY form on the day of testing.
- 5. Do NOT eat 2 HOURS prior to testing. If you must eat for health reasons, please eat lightly.
- 6. Your face should be thoroughly washed and clean of make-up of ANY kind (including lotions/creams, mascara, eye liner, eye shadow, foundation, powder, etc.)
- 7. Dress comfortably.



103 Suburban Rd, Suite 101-D Knoxville, TN 37923 **865-769-0283** 117 S Charles Seivers #202

Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# Patient Instructions for VNG Testing

The videonystagmography (VNG) test is designed to give your physician information regarding the source of your imbalance, dizziness, and/or vertigo. The VNG test has 3 main parts:

- 1. Following a light with your eyes
- 2. Sitting and laying with your head and body in different positions
- 3. Irrigating each ear with warm and cool air.

Eye movements and the inner ear are neurally connected and allow for proper balance. Your audiologist can determine the function of the inner ear by observing and recording your eye movements through the use of goggles that record and measure very fine eye movements.

Portions of the test may induce the sensation of vertigo (spinning), but this effect is brief and temporary. There is no pain or needle sticks from this test.

We recommend that you have someone drive you to and from your appointment in the event you experience vertigo from this assessment.

### PLEASE ALLOW AT LEAST 1 HOUR FOR THIS TEST

However, if you are also having other evaluations completed (e.g., Hearing Assessment, EcochG, ABR, and VEMP), more time may be necessary. If you have questions about your appointment beginning and ending times, please contact our office for assistance.

#### PRE-TEST INSTRUCTIONS

Following these instructions is imperative to an accurate and reliable test result. Failure to comply with these instructions may result in rescheduling your appointment.

- 1. Discontinue ALL medications 48 HOURS prior to your testing that you have taken LESS THAN 6 MONTHS EXCEPT those taken for your heart, blood pressure, diabetes, or seizures AFTER obtaining approval from your prescribing physician(s).
- 2. NO beverages containing alcohol for 48 HOURS prior to testing.
- 3. Do NOT consume a level of caffeine that is abnormal for you 1 DAY prior to testing.
- 4. NO tobacco use of ANY form on the day of testing.
- 5. Do NOT eat 2 HOURS prior to testing. If you must eat for health reasons, please eat lightly.
- 6. Your face should be thoroughly washed and clean of make-up of ANY kind (including lotions/creams, mascara, eye liner, eye shadow, foundation, powder, etc.)
- 7. Dress comfortably.



O Tylenol PM

Antihistamines (Benadryl)Decongestants (Sudafed)

6. All sinus and allergy medications, including:

103 Suburban Rd, Suite 101-D Knoxville, TN 37923 **865-769-0283** 

117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

These are examples of medications you should not take **48 HOURS** prior to testing **IF YOU STARTED** taking them within the past 6 months:

1.	AII	pain medications, including:					
	0	Acetaminophen (Tylenol, Tylenol PM, etc.)					
	0	Ibuprofen (Advil, Motrin, Excedrin, Midol, etc.)					
	0	Aspirin					
	0	Naproxyn (Aleve)					
	0	Codeine					
	0	Darvocet					
	0	Migraine Medications					
2.	All	anxiety or depression medications, IF allowed by your physician, including:					
	0	Valium or Diazepam					
	0	Ativan or Lorazepam					
	0	Pamelor or Nortriptyline					
	0	Compazine					
	0	Xanax					
	0	Prozac					
	0	Zoloft					
3.	All	anti-dizzy medications, including:					
	0	Antivert or Meclizine					
	0	Valium					
	0	Phenergan					
	0	Dramamine					
	0	Scopolamine (Transderm patch)					
4.	All diuretics or water pills, including:						
	0	Dyazide					
	0	Maxide					
	0	Neptazane					
	0	Lasix					
5.	AII	sleep aids, including:					
	0	Ambien					
	0	Halcion					



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# **Registration Form**

Patient Name:		DOB:						
Preferred Name:								
Street Address:								
City:				State:	Zip:			
Social Security #:				Gender: □ Male □ Female				
0								
Social Security # of Responsible Party/Insu	irea:			DOB:				
Address of Guarantor, if different:								
Home Phone:	Work Phone:		Cell Phone:		Carrier:			
Email Address:				Spoken Language:	English Spanish Other			
Marital Status: Single Married Separat	ed Divorced Widowed			Name of Spouse, if	applicable:			
If child, please list the name of the custodia	l parent/guardian:							
Employer:	Part-Time	Full-Tir	ne	Retired				
Occupation:								
Emergency Contact: Relationship to Patient:				Phone #:				
Referring Physician Name:				Phone #:				
Primary Care Physician Name:				Phone #:				
Who may we thank for referring you to Brid	gewater?							
Who is financially responsible for the bill?				Phone #:				
Contact Preference:   Confidential	□ Do Not Call □ Ol	K to Leave Me	ssage $\Box$	Email				
Would you like us to send a copy of your cu								
and listing below you are authorizing Bridgewater to communicate with these entities regarding your healthcare and treatment):  □ Referring Physician □ School								
☐ Primary Care Physician ☐ Fami			□ Family Me	lember				
□ Other Physician □ Other			□ Other					
Signature:		Date	e:					
Guardian Signature (if Patient is a	Guardian Signature (if Patient is a minor):				Date:			



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

### Office and Financial Policies

Thank you for choosing Bridgewater Balance and Hearing for your hearing healthcare needs. We are committed to you and your improved hearing and balance. We also want your experience with us to be a positive and productive one. To that end, we want to take this opportunity to inform our patients and their families of our payment policies. This knowledge will help you be better prepared for your appointment.

Bridgewater is a participating provider with most all insurance carriers in the area. We can assist you in determining whether or not we are a participating provider for your insurance plan. Insurance coverage is an agreement between you and your insurance carrier. We, as healthcare providers, just execute that agreement for you. As a result, it is your responsibility to determine whether or not you have out of network benefits (if Bridgewater is not a participating provider in your insurance plan) and whether or not you require prior authorization or a referral prior to services being provided or if audiology services and/or hearing aids are covered through your plan. It is important to gather this information prior to your appointment with us. Bridgewater cannot submit a claim to any insurance carrier if we do not have all required orders, referrals, or prior authorizations on file, when needed. They cannot be obtained after the service is provided. If you are unsure of your coverage specifics, please bring your member benefits handbook with you to the appointment.

Insurance carriers often do not cover, in full, all goods and services. While we will verify coverage specifics with your insurance carrier as needed, please understand that these are NOT a guarantee of coverage or payment. There may be situations where your insurance carrier does not cover the specific good or service you are requesting. Bridgewater commits to providing quality, professional hearing healthcare to all its patients, regardless of their circumstance. When required and possible, we will work to offer an item or service that is within the limits of your insurance coverage.

It is very important that you inform us within 24 hours of your appointment if you need to cancel or reschedule. While we realize that emergencies do occur, Bridgewater reserves the right to charge up to a \$125 cancellation fee for all no-show appointments or appointments canceled with less than a 24 hour notice.

We understand that sometimes you may be running late to your appointment. Unfortunately, we have patients scheduled throughout the day and may not be able to see you if you arrive more than 15 minutes after your scheduled appointment time. We will try to accommodate you if time allows. Otherwise, we will need for you come back later in the day if a later appointment is available or reschedule to another date and time.

Your co-payment will be collected at the time the diagnostic services are provided and balances will be billed after Bridgewater has obtained an explanation of benefits from your insurance. All hearing aid related charges must be paid on the date you take possession of the aid, accessory, or supply. Bridgewater accepts payment in the form of cash, checks, Visa, MasterCard, and Discover. There will be a \$30 fee for all bounced or returned checks.

It is also the policy of Bridgewater that we maintain a credit card number on file when/if a payment plan has to be arranged. This allows us to bill you for an outstanding balance that is not collected within 120 days of the date you were initially billed, while continuing to provide you with care. We will not bill any charge to your credit card without first informing you of this in writing. You then have the right to use an alternate form of payment if you so choose.

It is important that each patient accepts and meets their financial obligations to this practice. Otherwise, we will be unable to provide care to any of our patients. Bridgewater reserves the right, following 120 days of the initial invoice date, to forward all outstanding balances to either a third-party collection agency and/or small claims court. We also reserve the right to discontinue care or service to patients who have not met their financial obligations to us

I request Bridgewater Balance & Hearing submit a clai	m to my insurance company on my behalf, for services
provided. I am aware insurance may not cover services provi	ded, and I am financially responsible for the balance.
Patient Signature:	Date:



000 : 00 0200

117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# Please Provide a List of Your Current Medications

MEDICATION	DOSAGE	FREQUENCY	ROUTE (e.g., via mouth)



117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980 169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# **Confidential Patient History**

IEDICAL HISTORY						YES	NO
Have you seen a doctor in the past 6 months?  If yes, who have you seen?							
Have you seen a doctor specializing in diseases of the ear (e.g., ENT)?  If yes, who have you seen? When?							
Have you ever had your hearing tested?  If yes, give a date: By whom?							
Do you have a heart condition?							
If yes, please explain:  Do you have a pacemaker or defibrillator?							
Do you have any significant medical conditions (e.g., high lf yes, please explain:							
Do you take medication every day? If yes, explain for what conditions:							
Have you ever had any type of ear surgery or trauma?  If yes, please explain:							
Have you had head trauma? If yes, please explain:							
Do you use tobacco in any form?							
Do you experience significant sinus and/or allergy issues	?						
ABOUT YOUR EARS	YES	NO		вотн	RIGH	łT	LEFT
Deformity of the ear			If yes, which ears(s)?				
Tinnitus (ringing or buzzing of the ear)			If yes, which ears(s)?				
Fullness or stuffiness of the ear			If yes, which ears(s)?				
Pain in your ear			If yes, which ears(s)?				
Pain in your ear Drainage from the ear (aside from ear wax)			If yes, which ears(s)?  If yes, which ears(s)?				
•							
Drainage from the ear (aside from ear wax)							
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity							
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness							
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician						YES	
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?   BOTH   RIGHT  If yes, how long have you had difficulty hearing?	LEFT					YES	
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	LEFT						
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	LEFT						NO
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	LEFT						NO .
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	et?	LEFT	If yes, which ears(s)?				NO
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	et?	LEFT	If yes, which ears(s)?				NO
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	et?	LEFT	If yes, which ears(s)?				NO -
Drainage from the ear (aside from ear wax)  Acute or chronic dizziness  Sudden or rapid change in your hearing sensitivity  Excessive ear wax requiring removal by a physician  Extreme sensitivity to loud sounds  BOUT YOUR HEARING  Are you concerned that you have hearing loss?  If yes, for which ear(s)?	et? backgroun	LEFT	If yes, which ears(s)?				NO



Patient's Name:

103 Suburban Rd, Suite 101-D Knoxville, TN 37923 **865-769-0283** 

117 S Charles Seivers #202 Clinton, TN 37716 **865-269-4607**  1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980

Date:

169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# Dizziness Questionnaire

PLEASE READ THROUGH THE ENTIRE QUESTIONNAIRE FIRST. THEN, CHECK "YES" OR "NO" TO DE YOUR FEELINGS MOST ACCURATELY. ANSWER ALL QUESTIONS COMPLETELY—FILL IN ALL BLANK		
	YES	NO
Do you experience chronic and/or acute dizziness? If not, do not complete the following questions. If yes, proceed to the following questions.		
My dizziness is constant.		
My dizziness comes in attacks.  If in attacks, how often do they occur?		
Objects spinning or turning around you?		
Sensation that you are spinning and your environment is stationary?		
Light headedness or swimming sensation in your head?		
Blacking, loss of consciousness, and/or confusion?		
Tendency to fall? If yes, please explain, to what direction(s)? □ RIGHT □ LEFT □ FORWARD □ BACKWARD		
Loss of balance when walking? If yes, to which direction do you veer?   RIGHT   LEFT		
Headaches?		
History of migraines?		
Nausea and/or vomiting?		
Do you know any possible cause of your dizziness?  If yes, explain:		
Do you know of anything that will stop your dizziness or make it better?  If yes, explain:		
Do you know of anything that will make your dizziness worse?  If yes, explain:		
Exposure to irritating fumes, paints, etc. at the onset of your dizziness?		
Do you experience any tinnitus (ringing or buzzing in your ear) or change in your tinnitus when you are dizzy?  If yes, explain:		



Yes

No

103 Suburban Rd, Suite 101-D Knoxville, TN 37923 **865-769-0283** 117 S Charles Seivers #202

Clinton, TN 37716 865-269-4607 1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862 **865-453-3892** 

4010 Fountain Valley Dr, Suite 5, Knoxville, TN 37918 865-377-4980

**EPISODES** 

CONSTANT

169 Westmoreland Street Harrogate, TN 37752 865-769-0283

bridgewatersh.com

# HAVE YOU EXPERIENCED ANY OF THE FOLLOWING SYMPTOMS? IF YOU CHECK "YES," PLEASE INDICATE WHETHER YOU EXPERIENCE THAT SYMPTOM CONSTANTLY OR IN EPISODES WITH YOUR DIZZINESS.

			Double/Blurred Vision or Blindness		
			Numbness of Face or Extremities		
			Weakness/Clumsiness in Arms or Legs		
			Difficulty with Speech		
			Difficulty with Swallowing		
			Pain in the Neck of Shoulders		
			Do you have a follow-up appointment with your otolaryngologist (ENT) already scheduled If yes, please indicate the date and time:		
Additiona	l Comr	ments:			